



Newtown Primary School

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"The village school in the heart of the city."

17th July 2019

Dear Outdoor Play UK,

Name of Person completing the feedback: Sally Herbert (Headteacher)

Organisation: Newtown Primary School

Month and Year of works completed: July 2019

I was thoroughly impressed by the Outdoor Play UK team from the moment of our first point of contact. Initially we wanted a couple of pieces of playground equipment to be mended – the original company were not interested in doing the work and so we approached Outdoor Play UK. Chris was prompt to respond and came out to inspect the equipment within a couple of days.

At the same time we were seeking quotations for a new large-scale climber to replace ancient play equipment in another area of the school grounds. We were lucky to have secured a sizable grant for the work. Having already secured three quotes for the project, we were so impressed by the attitude and service from Outdoor Play UK that we asked them to submit a design and quotation.

Chris listened carefully to what the school council had consulted on with their classmates. We knew that we wanted a multi-aspect climber that provided challenge and excitement which was suitable for pupils in upper KS2. The design was created and returned to school quickly. Pupils, staff and governors were consulted on which company's design they preferred. The Outdoor Play UK design was unanimously the favourite. We commissioned the project at the end of May 2019.

We were really keen for the children to see the new equipment being constructed rather than magically appearing during a school holiday. Whilst the team were building on site, the children asked questions about what was happening and most lunchtimes there was a group of children congregated around the fencing watching the work in progress. I think their favourite bit was seeing the pneumatic drill in action! The team worked hard to limit disruption to classes – it was a pleasure to have all of them on site.

I was amazed by how quickly this project was turned around for us. In little more than a month from us giving the go ahead, the climber had been built and the children were able to enjoy their new play area. It

looks amazing and the children are loving how the interconnecting elements work together. Each space has been cleverly designed to give the children different experiences.

Chris and his team are amazingly skilled craftspeople who work with integrity and passion. Our bespoke climber is exactly what we wanted – and more! I cannot recommend the company highly enough and hope to be able to work with them again on future projects.

I'm not one to usually gush or write lengthy pieces of feedback, but I have to say that on this occasion I could not say thank you in just a few words. Thank you, thank you, thank you to everyone at Outdoor Play UK for making our little school so happy!

I hope you like the card that was made by some of our pupils!

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Sally Herbert', with a long horizontal flourish extending to the right.

Mrs Sally Herbert
Headteacher